

Thank you for purchasing  
an Electra product

**Register now and receive an additional  
four years parts guarantee\***

Electra appliances carry a fully inclusive 12 months parts and labour guarantee plus  
FREE replacement parts for an additional four years, provided the parts have been  
fitted by Electra or an authorised agent (evidence will be required of date and place  
of purchase), and that your appliance has been properly registered with us.

To register call **08705 168299**

**12**

**MONTH  
GUARANTEE**



Model Number

Serial Number

Date of Purchase

Please fill in this section,  
detach from other sheets  
and keep for future  
reference.

# 12 MONTH GUARANTEE

Our dedicated Customer Care Line connects you to a team of experts who can help you with any information you may require on your Electra product.

**Our Care Line is open from Monday to Friday 8.30am to 5.00pm. Tel: 08705 168299**

This guarantee applies from the date of purchase against any defects arising from faulty material and workmanship. The rights and benefits under this guarantee are additional to your statutory rights which are not affected by this guarantee. Before service can take place, the terms of guarantee require that you substantiate the machine's serial number and date/place of purchase. Please keep your receipt in a safe place to ensure you have this information. The serial number can be found on the rating plate, your instruction book shows you where to locate this plate. Electra undertakes, within the specified period, to repair or replace free of charge any part of the appliance found to be defective provided that-

- we are promptly informed of the defect;
- the appliance is installed and used in accordance with the written instructions enclosed with the appliance;
- the appliance is used only on an electrical supply as indicated on the rating plate fixed to the appliance;
- the appliance has not been altered in any way or subject to misuse or unauthorised repair;
- any work is carried out by Electra or their authorised agents;
- additional 4 year parts guarantee will only be valid if the parts are fitted by Electra or an authorised agent. \*
- no rights are given under this guarantee to a person acquiring the appliance second hand or for commercial use.
- Electra reserves the right to charge for a service call if an inspection reveals that the machine is in fact in working order, or the fault was one which could have been rectified by the owner (eg a blocked filter).

This guarantee applies throughout Great Britain and Northern Ireland only.

Any replaced parts shall be the property of Electra.

Any repaired or replacement appliances will be guaranteed on these terms for the unexpired portion of the 12 months guarantee period. Cosmetic parts are not covered by this guarantee.

Your details will be used by Electra and the company in partnership with Electra offering breakdown insurance and for marketing purposes. No information supplied by you will be disclosed to any third party except sometimes in relation to repairing the equipment.

If you do not wish to receive marketing information, please mark the box with an 'X'.

The Electra logo features a stylized blue and white graphic of a curved line resembling a wave or a fan, followed by the word "electra" in a bold, lowercase, sans-serif font.



Please  
Affix  
Stamp

**Electra Guarantee Department  
P.O. Box 14  
Darlaston Road  
Wednesbury  
West Midlands  
WS10 7TJ**

